



CONTRACT SUMMARY

Contract Name - (Commodity):	Athletic Ticketing & Donor Management System
Contractor:	Paciolan, LLC dba Spectra Ticketing and Fan Engagement 5171 California Avenue, Suite 200 Irvine, CA 92617
Contract Number (#):	UCPJM4060
Vendor Contact:	Christian Lewis clewis@paciolan.com 949-823-1694
Buyer:	Johnson, Colleen johns9cm@jmu.edu 540-568-3137
SWAM:	N/A
Current Term End:	4/30/2025
Renewals Remaining:	0, Five-Year
Final Expiration:	4/30/2025
Contract Information:	<p>Paciolan, Inc. proved James Madison University Athletics with all the tools, support and technology for a fully integrated ticketing and donor management software system. Paciolan provides a solution that offer functionality and flexibility designed to retain contact of customer/donor relationships, revenue and brand.</p> <p>Paciolan's Customer Relationship Management tool utilizes sales opportunities, activity tracking, customer account details, services cases and the ability to integrate with Microsoft Outlook.</p> <p>Please see buyer for pricing information.</p>