CONTRACT RENEWAL LETTER

Date:	January 05, 2021
Contract #:	UCPJMU4397
Service:	Conference Services Management System
Renewal Period:	3/17/2021 to 3/16/2022
Renewal #:	6 of 9 One-Year
Issued By:	James Madison University
	LeeAnne Beatty Smith, Buyer Senior Ph: 540-568-7523
	Fx: 540-568-7935
Contractor:	Seattle Technology Group, Inc.
	Attn: Ryan Hamilton
	1923 25th Avenue E
	Seattle, WA 98112 Ph: (888) 551-9996 x1
Contract Administrator:	Joyce Bentz, University Unions

Description of Renewal Notice:

In accordance with the renewal provision of the original contract all terms, conditions, and specifications of the original contract remain the same during the contract renewal period, along with any modifications that have been incorporated up until this point. The contract pricing will remain the same and is attached to this renewal.

All invoices shall be submitted within sixty days of contract renewal term expiration as well as for each subsequent contract renewal period. Any invoices submitted after the sixty day period will not be processed for payment.
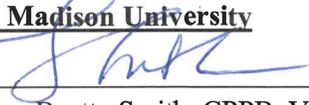
Return one executed renewal notice to my attention within ten days.

Seattle Technology Group, Inc.	**James Madison University**
By: _____	By: _____
Ryan Hamilton	LeeAnne Beatty Smith, CPPB, VCA, CUPO
Name (print)	*Name (print)*
President 1/5/2021	Buyer Senior 1/5/21
Title *Date Signed*	*Title* *Date Signed*

Conference Programmer Licensing:

Product	Description	Initial Cost	Annual Cost
Conference Programmer (CP) Perpetual Software License	8 concurrent user license Unlimited concurrent user license	$14,000- one (1) time cost $23,000- one (1) time cost	
CP Annual Maintenance	includes unlimited phone and email support and updates		$2,520/year for 8 concurrent users $4,140/year for unlimited concurrent users
Iris Front Desk (IFD) module with unlimited users Preview Housekeeping Functionality shall be provided at no additional cost through 12/31/15.	IFD annual access One Time Set-Up Cost	 $1,000	$2,000
CP Hosting	Annual Hosting includes one (1) production database and one archive database. Additional archive databases are $250/year		$2,500
Implementation	Implementation Package including: five days on-site consulting and training; building the CP database with client rooms and buildings; creation of client contract(s) and custom reports.	$6,250- one (1) time cost does not include travel expenses	
Report Writing	Custom report creation is included in Implementation package. Custom report creation outside of this period will incur additional charges		$125/hour

Iris Registration(IR) V2 Perpetual License:

	IR Lite	Regular	Plus	Premium
Max User Accounts	2	5	Unlimited	Unlimited
Max Forms concurrent active forms	10	20	50	Unlimited
Max Registrants for calendar year	500*	1500*	4000*	20000
Initial Purchase Price includes two (2) hours of training.	$5,000	$5,000	$5,000	$5,000
Annual Maintenance	$2,500	$5,000	$7,500	$10,000
Total First year Cost	$7,500	$10,000	$12,500	$15,000
*Purchasing Agencies that exceed the maximum registration count will be charges a *per registration fee* based on the client's current tier: IR Lite: $5.00; Regular: $3.33; Plus: $1.88				

Purchasing Agency and Contractor shall mutually determine when there is a cost benefit to the Purchasing Agency for upgrading to the next tier. The Purchasing Agency shall not be invoiced for upgrading to the next tier without their written approval.

Clients that do not achieve the registration count for their current tier shall receive a refund credit toward the next year's annual charge based on the *per registration fee*. Not applicable for Premium tier.

A La Carte Pricing/Onsite Rates/Annual Maintenance Cap:

Development, Customization, Conversion, Termination Assistance, and/or Custom Report Creation shall be $125/hour.

$1250/day for onsite work not including travel expenses with a two (2) day minimum. There shall be no charge for travel days/time.