



January 8, 2021

ADDENDUM NO.: One

TO ALL OFFERORS:

REFERENCE: Request for Proposal No: **RFP# CMJ-1094**
Dated: December 17, 2020
Commodity: Parking Management System
RFP Closing On: **January 19, 2021 2:00pm**

Please note the clarifications and/or changes made on this proposal program:

1. Question: How many Genetec LPR vehicles are in use on your campus?

Answer: JMU currently has one vehicle, may potentially add a second vehicle at a future date.

2. Question: Where is your Genetec system hosted? In-house or by a third-party?

Answer: Hosted by Genetec (third-party).

3. Question: What data are you looking to transmit to PeopleSoft and what data are you looking to receive from PeopleSoft?

Answer: Data transferred from Peoplesoft to the Parking system consists of Customer information for both Students and Employees. Data transferred from the Parking system to Peoplesoft consists of information pertaining to adding/removing of Student/Employee account holds. All data transfer between the Parking system and Peoplesoft is to/from the Peoplesoft Student Administration system.

Manually, citations held by Students are sent to the University Business Office if outstanding more than 30 days. Additionally, a possible future desired capability would be the automated handling of Employee citations (90+ days overdue) directly to the Payroll Office.

Permit information (payroll deductions) for Employees is handled outside of a direct data interface to Peoplesoft and is processed via the Payroll Office based upon information exported from the Parking system through a manual process.

4. Question: What data are you looking to transmit between the parking management system and your current parking guidance system? Do you have an existing integration?

Answer: JMU may be interested in collecting analytics such as the volume of parkers in facilities

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vs. a number of violations written over time. If this data could be integrated with LPR so the university could compare the total number of vehicles vs. the number of hits – it would allow Parking Services to build a heat map of violations over time periods. JMU does not currently have this capability/integration as the current parking management system and PGS system are independent of one another.

5. Question: How many users access your current parking system at a single time?

Answer: Per RFP Section II *Background*, the department presently employs 17 full-time staff as well as 25 part-time student employees that assist with enforcement and special events. JMU has up to ~25 administrative users executing various functions. Customer volume is highest through the permit purchasing portal during permit sales time prior to each semesters' start (estimated 300 simultaneous customers maximum).

6. Question: How many enforcement devices are currently in use with your current system?

Answer: 16 Enforcement iPads + 1 LPR vehicle system.

7. Question: What is the main reason for issuing this RFP?

Answer: JMU's ten-year contract with T2 has ended. Contract via competitive procurement methodology is required of agencies of the Commonwealth of Virginia to the fullest extent possible.

8. Question: Does the University need to add/subtract any concurrent user licenses for their T2 Flex back-office software?

Answer: Per RFP Section II *Background*, the department presently employs 17 full-time staff as well as 25 part-time student employees that assist with enforcement and special events. Per the RFP Section X *Pricing Schedule*, vendors should provide pricing to indicate pricing model (i.e. enterprise, per each, vs. tiers) and any relevant price break points.

9. Question: Does the University seek to add any new devices for citation issuance or are the current number of licenses sufficient for enforcement out in the field?

Answer: JMU does not anticipate expansion of handheld enforcement at this time, but may in the future opt to add a second LPR vehicle.

10. Does the University currently utilize T2 Flex for Event Management and Event Permits?

a. If not, would the University like to add this Module to their current Flex environment?

Answer: JMU does utilize this feature for events but not permit issuance at this time; however, JMU may entertain its use in the future. Per the RFP Section X *Pricing Schedule*, respondents are encouraged to list all available modules and pricing.

11. Question: What Internet Payment Gateway is currently in use for T2 FlexPort credit card payments?

Answer: CashNet for the Internet Payment Gateway with Elavon for payment processing.

12. Question: What Authentication Method is currently in use for T2 FlexPort?

Answer: LDAP Authentication.

13. Question: What version of Oracle are you currently using? What size is the database?

Answer: Version 18c, presently the database is approximately 200 GB in size.

14. Question: What version of T2 Flex are you currently using?

Answer: Version 17.6.268

15. Question: What version of T2 FlexPort are you using?

Answer: Version 17.6.268.0

16. Question: Does the University currently use Permit Waitlists and/or Daily Permits via T2 FlexPort?

Answer: JMU is not currently using these items, but may wish to introduce this functionality in the future in the event the university transitions to e-permits or virtual permits.

17. Question: Please list any interfaces you are currently using with external systems:

- a. **Exports:**
- b. **Import:**
- c. **Web Services:**

Answer:

Interfaces with external systems are listed below to the best of our ability to answer the question at this time, additional details may be discussed with top offerors on these types of customizations based on if they are available with the vendor's systems.

Exports: BOSS (T2), Genetec LPR, Peoplesoft Human Resources and Student Administration System, Vehicle Owner Information

Import: Genetec LPR, Peoplesoft Human Resources and Student Administration System, Vehicle Owner Information

Web Services: Digital Iris (T2), BOSS (T2), Enforcement App (T2), Genetec LPR, ParkMobile, CashNet, JMU Card Services

18. Question: Please list any T2-built custom functionality you are using by type:

- a. **Custom Tasks:**
- b. **Custom Database Views:**
- c. **Custom BOL Extensions:**
- d. **FlexPort Customizations:**

Answer:

T2 custom functionality are listed below to the best of our ability to answer the question at this time, additional details may be discussed with top offerors on these types of customizations based on if they are available with the vendor's systems.

Tasks: Genetec LPR e-Ticketbook Importer, Mobile Exporter, and ROVR File Transfer and Retrieval

Database Views: NA

BOL Extensions: NA

FlexPort Customizations: Payroll Deduction Flag processing.

19. Question: Please list and customer-built custom functionality you are using by type:

- a. Direct Oracle Access:**
- b. Custom Tables/Functions/Stored Procedures Within the Database:**
- c. FlexPort Code Changes:**

Answer: University-built functionality are listed below to the best of our ability to answer the question at this time, additional details may be discussed with top offerors on these types of customizations based on if they are available with the vendor's systems.

Oracle: NA

Tables/Functions/Stored Procedures: Scripts and procedures to support Hold and Permit processing

FlexPort Code: Payroll Deduction Flag processing

Signify receipt of this addendum by initialing "*Addendum #1* _____" on the signature page of your proposal.

Sincerely,



Colleen Johnson
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