



May 12, 2017

**ADDENDUM NO. TWO**

**TO ALL OFFERORS:**

**REFERENCE:** Request for Proposal No: **RFP# MLO-946**  
Dated: **April 12, 2017**  
Commodity: **Pharmacy Operations System**  
RFP Closing On: **May 24, 2017 at 2:00 p.m. (Eastern)**  
~~**May 16, 2017 at 2:00 p.m. (Eastern)**~~

Please note the clarifications and/or changes made on this proposal program:

1. **The closing date and time has been extended to May 24, 2017 at 2:00 p.m.**
2. **QUESTION:** Can you provide a drawing of the pharmacy layout either in PDF or CAD format?  
**ANSWER:** **See attached document.**
3. **QUESTION:** Are there any additional staff working in the pharmacy other than the pharmacist and the tech (i.e. a clerk for pick-up, etc.)?  
**ANSWER:** **Beginning in August, 2017, the pharmacy will have a clerk working 1:00 p.m. - 4:30 p.m. each afternoon along with the pharmacist and pharmacy technician.**
4. **QUESTION:** What point of sale (POS) system is currently in use?  
**ANSWER:** **The pharmacy currently uses the accounting module in Medicat.**
5. **QUESTION:** Please provide more details regarding the statement: "JMU is interested in developing a strategic relationship with the successful vendor. Provide information regarding ideas on how such a relationship can prove mutually beneficial." What other goals do you have that aren't listed in the RFP?  
**ANSWER:** **There are no other goals for the solicitation. The University is open to any ideas in developing a strategic relationship with the awarded offeror.**
6. **QUESTION:** How is the current Datamax-O'Neil Workstation label printer currently utilized?  
**ANSWER:** **It is used to make labels for prescriptions that are brought into the pharmacy from medical providers outside of the Health Center or for refill labels on birth control pills.**
7. **QUESTION:** What are the hours and days of operation for the pharmacy? Is the pharmacy open year round?  
**ANSWER:** **M-W-F, 8:00 a.m. – 4:30 p.m., Tues – Thurs, 9:00 a.m. – 4:30 p.m. The pharmacy is closed when the University is closed. In the summer there are limited hours to comply with Virginia pharmacy law requirements.**



8. QUESTION: Does the pharmacy now have an IVR (Interactive Voice Response) system? If so, which one? If not, is one desired?

ANSWER: **No, the pharmacy does not have an IVR and there are no current plans to add/install one.**

Signify receipt of this addendum by initialing "*Addendum #2*" on the signature page of your proposal.

Sincerely,

Matasha Owens, MPA, VCO, CUPO  
Buyer Senior

